



**ACTIVE
TRAVEL HUB**
STIRLING

Electric Bike Library: Handover Checklist

Is the customer comfortable with the weight of the bike?

Is the customer aware how to turn the battery on/ off?

Is the customer aware how to change the power/speed?

Is the customer comfortable how to change the levels of assist provided by the electric bike? The power level should be set low when setting off, until the customer is fully comfortable with how electric bikes handle.

Does the customer know how to turn the bike lights on/off?

Does the customer know how to lock the bike?

Does the customer know how to remove, store, and charge the battery?

Does the customer have all the necessary keys?

Transportation checklist

Can the customer safely remove the front wheel, where possible, to aid transportation?

Can the electric bike be transported within their vehicle without damaging the bike frame or any loose/fragile parts (chain set, mudguards, gears, controls, spokes etc)